

GDPR Compliance Statement



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Commitment

Pentagull are and will remain fully committed to the principles in the GDPR, in particular, privacy by design, the right to be forgotten, and consent to collect data. We aim to ensure:

- Data is stored safely and securely
- Transparency with regard to use of data
- Data is accurate, kept up to date and removed when no longer necessary
- That any processing is lawful, fair, transparent and necessary for a specific purpose

Designation

Pentagull are:

- Processors for our hosted client data
- Controllers for our client and supplier contact information, required to, manage and deliver services under the contract, manage customer requests and incidents
- Controllers for personnel information in relation to Pentagull Ltd's employees

Our GDPR Actions to date

- Appointment of a data protection officer
- Review and updating our range of policies including our Data Protection policy
- Updating our privacy policy on our website to incorporate our GDPR obligations
- We have introduced mechanisms to identify a potential personal data breach, how these will be investigated and reported where necessary within 72 hours
- We are providing training to our employees to raise the awareness of the importance of GDPR legislation

Data Protection Measures

- Pentagull operates strict technical and organisational policies to ensure the integrity of all data processed on behalf of our clients.
- We have been certified under the Cyber Essentials scheme, which verifies that our systems and processes conform to industry and government best practices designed to minimise the risk of cyber-attacks.
- We have achieved the ISO9001 accreditation and achieved the ISO27001 accreditation on Information Security Management Systems.
- All staff receive regular training and awareness sessions to ensure they handle data in a way that is fully compliant with the requirements of the General Data Protection Regulations.

ICO Registration

In line with The Data Protection (Charges and Information) Regulations 2018 our organisation is registered with the Information Commissioners Office, registration number is ZA48895.

Data Protection Officer

Although not required by law, in line with our ISO commitments and good practice adoption we have appointed a data protection officer, details below:

Mr Lee Connor

Unit 3, Technology Management Centre

Faraday Way

Blackpool

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